

Pool Talk

Acqua Nita Services, Inc.

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SERVICE REFERRALS

Word of mouth built Acqua Nita Services, so we want to send you a thank you just for referring more customers our way. When they sign up for weekly service, we will give your friends a \$25 credit on their first month. After they have been on service for three months, we will give **YOU 25% discount** on your monthly service for each account. (limit of two customers per month)

ALL YOU NEED TO DO IS . . .

Jot down the names and addresses of friends that you think might appreciate the quality service from Acqua Nita Services. Mail, e-mail (poolserv@acquanita.com) your list to us. You need not contact your friends. We will do the work after we receive your list. Include your name and address (and account number) so we can credit your account (after their third month of service). As soon as they agree to begin service, we'll get them started with our quality cleaning program along with their \$25 discount.

*New customers must not have been a service customer with Acqua Nita Services within the past six months.

Refer a friend and get **25% off** your next service
(limit of two customers per month)

FIRST **FIVE CUSTOMERS** TO CALL WILL GET
\$10.00 OFF THEIR YEARLY FILTER CARTRIDGE
PURCHASE.

Introducing Extended Warranty

Acqua Nita Services is introducing extended warranty to our clients. If you are interested please call for more information.

Having a party? Let us know a week in advance so that we can schedule to come out that day instead of the normal service day. Weekends are an additional charge.

Filter Cartridge - Please remember that your filter cartridges should be changed yearly and your authorization is necessary. Our office staff will send you an authorization request to sign and return to us. This is an important part of making sure your pool equipment continues to run properly.

Service Calls - We'd like to ask that you please call the office to contact us with all of your service requests/concerns. Our office is here to take care of you; they will take your information down and prepare a Work Order and make sure your request is processed in the correct manner. This process will help to ensure your requests and needs are processed in a timely manner. A minimal service fee will be charged to your account. Thank you for your consideration and understanding of this request.

What is stabilizer? Why do we need it in our pool and why do we pay extra for it?

Stabilizer or pool conditioner or cyanuric acid, is a sun screening chemical that when used properly is a very effective control of chlorine. It reduces the loss of chlorine due to evaporation by the sun. If no conditioner is present in your pool water, your chlorine disappears very quickly. You pay extra for it because we do and we pass on that cost to you. Conditioner is applied when needed year round, but we only charge a small fee for it twice a year. If more is needed during the year, we do not charge for it.

**EXTEND YOUR SUMMER
WITH A HEAT PUMP
OR A SOLAR HEATER**



WE ACCEPT MAJOR CREDIT CARDS ON
REPAIRS AND PARTS.
MINIMUM PURCHASES OF \$75